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The Art Of Software Support

Whether you manage software support, or you're a support engineer working in the trenches, The Art of Software Support will dramatically enhance your effectiveness. About the Author. FRANCOISE TOURNIAIRE is Director of Technical Support at Sybase, Inc., a publisher of client/server and Internet software.

Amazon.com: The Art of Software Support: Design and ...

This book is aimed at software product support specialists working for software vendors, but is also applicable to internal IT tier-2 support specialists (application support analysts). Some of the information contained in this book will give internal IT help desks ideas on customer satisfaction, support models and help desk management.

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The Art of Software Support It is a book primarily for managers, but also for executives and support engineers who are involved in the world of software support. In it we take you through the important areas of concern that every support operation must address.

Support Line | The Art of Software Support

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State Of The Art Software - Support

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The 9 Best Digital Art Software of 2020 - Lifewire

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SERVICES - THE ART SUPPORT

The new facility will be home to the 309th Software Maintenance Group, whose mission of software support is one of the base's top strategic priorities. "This building offers state-of-the-art engineering labs and an agile work environment for our scientist and engineer workforce," said Tracy Stauder, 309th SMXG deputy director.

Hill set to open new state-of-the-art software facility ...

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Help | Digital Art Solutions

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